



Casement window operation & maintenance instructions



Camel Glass

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Opening and closing the window

If locked, unlock the window with the key and then remove the key.

Before turning the handle, press and hold the lock plate. By turning the handle 90 degrees the window can now be opened.

Closing the window is simply the reverse procedure.

Pull the casement closed and turn the handle 90 degrees to the closed position.

Lock the window with the key if desired, by simply inserting the key and rotating clockwise, then remove the key.

Ventilation position

The keepers have a locked and a ventilation position. The ventilation position allows the opening casement to be partially opened and the handle engaged to stop the window blowing shut or wider open. This ventilation position is not secure and offers no security.

Restrictor hinge

Some windows are manufactured with restrictor hinges that limit the initial opening width to restrict the possibility of occupants falling from large open windows.

To open the window fully, operate the window as above, you will observe on the hinge a small press release button, press this to allow the opening casement to open fully past the restriction.

To close the window, simply pull the window closed and this will engage the restrictor again.

Easy clean hinges.

Some windows are supplied with egress easy clean hinges, these Side hung casements can be opened fully then moved as a whole, across towards the centre of the aperture in order to enable the outside of the window to be cleaned from the hinge side.

Open the window fully, locate the press release button on each hinge, press the button and push the casement towards the centre by 1cm, then repeat on the other hinge. Locate your hand centrally on the casement and pull towards the centre of the window, ensuring the top and bottom are moved equally. Clear access is now available to clean the outside of the window.

To close the window as normal to reset the hinges in their original position.

Flying mullion windows

A double opening window consisting of 2 opening sashes with a specific opening sequence, the operating handle is positioned on the active sash. Open this casement as previously described. In order to open the inactive (slave casement) the sash will be equipped with either finger bolts, positioned top and bottom of the side rebate of the slave casement or a central release locking mechanism operated by a handle.

Closing the window is simply the reverse procedure.

Maintenance instructions

Lubrication of moving parts

Your new window contains mechanical moving parts that will need to be lubricated periodically. This will include the hinges, handles and lock. Lubricate with a silicone spray or grease and wipe away excess with a non-abrasive cloth. Extra care should be taken in Hazardous environments, such as marine and indoor swimming pools, to ensure that all moving parts are protected, application of protective lubricants twice a month is advised.

Washing of profiles.

Use a light, soapy solution (such as a diluted baby bath product) and a non-abrasive cloth to wipe dirt from the window frames. Washing up liquid is not recommended and do not use solvent based cleaning agents or abrasive agents.

